



Daphne Utilities

Customer Service: 251-626-2628

Pay by Phone: 1-877-664-2703

Fax: 251-621-3052

www.daphneutilities.com

Main Office Location

900 Daphne Avenue

Office Hours

Monday - Friday

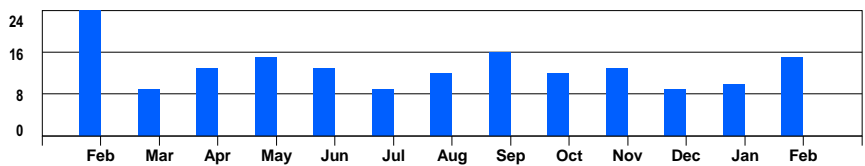
7:30 am - 4:30 pm

Service Period	Customer Number	Customer Name	Service Address	
01/02/14 to 02/03/14	123456	John Smith	56789 MAIN ST	
Service Type	Previous Reading	Current Reading	Usage	Charges
WATER SRVC	711	726	15	56.38
SEWER SRVC				97.60
GAS SERVICE	6915	6932	17	34.40
UTILITY TAX				24.38

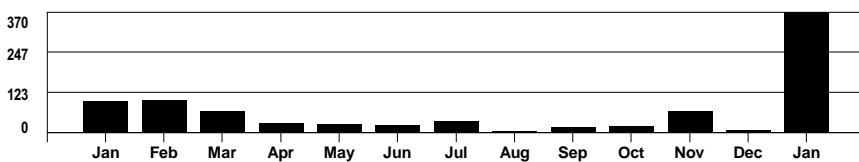
To pay online or by phone you will need your PIN Number.
Your account access PIN number is: **7640**

Total Due	\$212.76
Bill Is Delinquent After	02/28/2014
After Delinquent Date Pay	\$223.40

Water, Sewer & Irrigation Consumption In Gallons Used X-1000



Gas Consumption - In Cubic Feet Used X-100



Message Center

Visit us online at
www.daphneutilities.com

**This is your monthly statement, no other notices will be sent. All charges on this bill are due by 02/28/2014
Past due balance are subject to disconnection at the discretion of Daphne Utilities.**

Detach and return the lower portion of this bill with your payment.



Daphne Utilities

Payment Processing Center
PO BOX 580051
Charlotte, NC 28258-0051
Address Service Requested

Customer Number	123456	Date Billed	02/07/2014
Due Date	02/28/2014	Current Bill	\$212.76
		Previous Balance	\$0.00
		Total Amount Due	\$212.76
		After Delinquent Date	\$223.40
		Amount Enclosed	



SNGLP



John Q. Smith
PO Box 99999
Daphne AL 36526-0400

DAHPNE UTILITIES
PO BOX 580051
CHARLOTTE NC 28258-0051



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Payment Methods

Paying By Mail:

Please make checks payable to Daphne Utilities and include your payment stub located on the bottom portion of this statement. Please do not mail cash. Cash payments should only be made when paying in person at our office.

Website:

Pay online at www.daphneutilities.com. We accept Visa, MasterCard and Discover. This is a free service to our customers and is available 24 hours a day.

Pay by Phone:

Call 1-877-664-2703 to pay your bill by phone using your debit or credit card, transaction fees may apply.

Automatic Bank Draft:

Setup your checking or savings account information and have your payment drafted from your bank account. Stop by our main office to enroll or you can visit our website at www.daphneutilities.com and download an enrollment form. Funds are deducted automatically from your bank account on the bill's due date each month.

Main Office Drive Thru, Drop Box & Outdoor Kiosk:

We have a payment drop box located in our drive thru and a payment kiosk & drop box located at our front entrance. Please do not make cash payments in the drop box. Daphne Utilities is not responsible for lost or stolen cash payments.

E-Billing

Go paperless and never lose your bill again! It's fast, easy and reliable. To signup visit our office or go to www.daphneutilities.com/e-billing-signup & enroll in our e-billing program.

Lend-a-Hand Program

Have your utility bill rounded up to the next whole dollar amount and help a neighbor in need. Daphne Utilities has partnered with Ecumenical Ministries to help those in need right here in Daphne with their utility bill when times are tough. Visit our website or come by our main office to have those few extra pennies make a difference to a neighbor in need by enrolling in the Lend-a-Hand Program.

Daphne Utilities Website

If you need help after hours or just want to save a trip to our main office visit us on our website at

www.daphneutilities.com

Transfer or disconnect your services
Pay your bill & review your account history
Update your personal information
Establish new service
View our rates
Find employment opportunities
Switch to e-billing
Signup for the Lend-a-Hand Program
And much more!

Garbage, Trash & Recycle Services

For questions regarding pickup dates, schedule changes or container replacement please call Daphne Public Works at 251-621-3182 or visit www.daphneal.com/residents/public-works
The Public Works Facility is located at 26435 Public Works Road in the Austin Place Business Park on County Road 13

Utility Board Meetings

Daphne Utilities board meetings are open to the public and we welcome your participation! Board meetings are generally held at 5:00pm at Daphne City Hall on the last Wednesday of each month. The meeting schedule is subject to change on occasion, so please contact our office to confirm meeting times if you plan to attend.